Limited 20 Year Cleartex Advantagemat Chair Mat Warranty

Floortex provides a limited 20 years warranty on all the company's Cleartex Advantagemat PVC chair mat products which guarantees them to be free from any defects in material and workmanship at the time of sale to original purchaser, and will not crack, chip, break or shatter under normal usage.
The warranty only applies to the original purchaser.
Should any product during the warranty period, prove to be defective in material and/or workmanship under normal usage, Floortex will, replace the product under the condition that the purchaser proves that the product has not been subjected to abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification.

This WARRANTY IS VOID under certain conditions, including but not limited to: use of metal casters; placement of furniture or other stationary objects on the chair mat; use of chairmat in an application not recommended by Floortex for that particular model; cutting or altering of the chair mat in any way by any individual or company other than Floortex or its designated agent; or use of the chair mat outdoors. Damage to the product as a result of abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification will VOID THE WARRANTY.
Prerequisite for the validity of the warranty is that the product is used in accordance with the Floortex guidelines for "Selection, Use & Care".

Normal wear and tear, including but not specifically limited to, marring and scuffing is not covered under the warranty.
To apply for a replacement, submit a Warranty Claim Form complete with dated sales receipt or purchase order.
Floortex reserves the right to request damaged chairmats be returned to the factory for inspection before sending replacement product.

A shipping and handling fee will be charged for all warranty replacements. As this fee varies depending on the size etc. of the material to be returned, please contact Floortex for further details using info@floortex.com.
The purchaser bears the risk of transport.

Some model chair mats may no longer be available. In warranties involving discontinued product, Floortex will provide, at its discretion, a chairmat with the specifications that most closely match the original type purchased or if no replacement is available, Floortex may retract the warranty.

This warranty does not cover damage from accidents, misuse, abuse, or improper handling. In no case shall Floortex's liability under any other remedy prescribed by law exceed the purchase price.

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